



STORAGE, INSTALLATION & MAINTENANCE

Pekaia products are made of COMTRIX, a material manufactured from mostly natural stone, making it environmentally friendly with low VOC levels. COMTRIX is a non-porous, smooth product that is easy to maintain.

Storage: Remove from packaging within 48 hours after receiving and lay flat on a non-scratch surface (countertops: lay face down). Do not expose to extreme temperatures or inadequate air circulation.

Installation: Use only 100% clear silicone and hand tighten. Do not use plumber's putty or tighten with a wrench.

Stains: Simply wipe clean after every use with a soft cloth or squeegee and warm water. Clean on a regular basis with a non-abrasive cleaner (such as Gelgloss) and never use petroleum-based, ammonia, or bleach cleaners, as it may discolour the product. Abrasive cleaners, scrapers or wire brushes will scratch the surface. For more persistent

stains, apply Soft Scrub, Comet Soft Cleanser or Scrubbing Bubbles Shower Cleaner. Let it sit for a few minutes and then scrub in a circular motion.

A suitable and regular cleaning routine will keep Pekaia products at a high level of appearance, cleanliness and hygiene.

Repairs: For extensive repairs, contact your dealer with the details and a photograph. They will contact Pekaia with a purchase order. If the product is not under warranty the repair will be subject to charges.

Important: Your water heater temperature should be set lower than 60°C or 140°F. Temperatures exceeding that may cause thermal shock when the COMTRIX experiences excessive sudden changes in water temperature. This would be considered misuse of the product and will void the warranty.





WARRANTY

Pekaia gives you a five year warranty on materials and manufacturing defects. This limited warranty starts from the date of delivery to an authorized dealer. Proof of purchase is necessary to apply the warranty.

All Pekaia products undergo thorough quality control. But the nature of the natural material means each product can vary slightly. These variations are normal and cannot be grounds for price reduction, replacement or cancelation of the order.

Pekaia's warranty is limited to repair or replacement with a product of equal or lesser value. Defects in materials and workmanship will be replaced or repaired subject to Pekaia's discretion.

Pekaia's warranty does not apply in cases of:

- Damage during installation, accidents, alterations, abusive or wrongful use of the product as determined by Pekaia in its sole discretion;
- Not properly regulating temperature; use of water exceeding 60°C (140°F) or extreme changes in temperature from very hot to very cold causing thermal shock;

- Not following Storage, Installation or Maintenance instructions;
- Damage caused by fire, excessive heat, cigarettes or natural disasters;
- Damage caused by installing a sink: a plumber must not use plumber's putty or tighten with a wrench. Only use 100% clear silicone (coloured silicone can discolour the product) and hand tighten;

Claim: The claim must be provided to an authorized dealer, in the country of the store where the purchase was concluded.

The cost of removing the product and/or any other expenses incurred by replacement are not covered under this limited warranty. The replacement part will be shipped to the dealer at no charge or to the customer's home at their expense.

Please note Pekaia cannot be held responsible for any damage and/or injury incurred during storage, installation and/or maintenance of any of its products.

